ICANN79 Leadership Program 2024

San Juan, Puerto Rico

Preparation	Day 0 - Wednesday, 28 February		Day 1 - Thursday, 29 February	Day 2 - Friday, 1 March		
As a pre-requisite to the program, participants should take the following courses, - **707.1** ICANN Community Anti-Harassment Training, - **500.1** Policy Development Fundamentals - **102.1** Introduction to ICANN on ICANN Learn prior to the face to face program.		9:00 - 10:00	Welcome, program overview, ICANN Ombuds Office: Expected Standards of Behavior, & LP Group Agreements	Spy exercise: Colllaboration and Trust [D. Agran]	9:00 - 10:30	Feedback from all participants will be required by filling out the feedback survey immediately after the program and participating in the ICANN Academy working group session, if taking place during the subsequent ICANN meeting
		10:00 - 10:45	Welcome introductions from each AC/SO/SG, including their role in the Policy Development Process [D. Agran / community facilitator]	BREAK	10:30 - 10:45	
		10:45 - 11:00	BREAK	Facilitation Skills: Handling disruptive behaviors w/ an emphasis on how to maintain control without being controlling at ICANN [D. Agran]	10:45 - 12:00	
		11:00 - 12:30	Continue AC/SO/SG intros and roles in PDP (Before lunch - Board Intros & hot topics)	Facilitation challenges: Breakouts discuss specific meeting challenges and get advice using solution circle method. [Break out session facilitators]	12:00 - 13:00	
		12:30 - 13:30	LUNCH	LUNCH	13:00 - 14:00	
		13:30 - 14:30	Continue AC/SO/SG intros and roles in PDP	Facilitation challenges: Breakouts discuss specific meeting challenges and get advice using solution circle method. [Break out session facilitators]	14:00 - 15:30	
		14:30 - 15:30	Facilitation Skills: Handling conflict and mediation at ICANN [D. Agran]			
		15:30 - 15:45	BREAK	BREAK	15:30 - 15:45	
		15:45 - 17:30	Resistance / conflict / mediation breakouts - focus on collaboration skills applied to conflict situations using ICANN specific scenarios [Break out session facilitators]	Understanding cultural differences at ICANN [D. Agran]	15:45 - 17:00	
As a refresher, participants are encouraged to take the following ICANN Learn courses: - **703.1** Unconscious Bias - **602.1** DNS Fundamentals		17:30 - 17:40	Closing	Preparing for ICANN79 and Closing	17:00 - 17:30	
		17:40 - 18:15				
Please go to https://learn.icann.org to access ICANN Learn and create a free account to get started.	Facilitators meeting	18:15 - 20:15	Group Team-building Activity			
	Welcome Reception with all					

ICANN Orientation - Joint session	Facilitation skills - Joint session David Agran, Agran Consulting Group	Facilitation skills - Break out session	Pandemic circumstances permitting